



Policy: Collections

Policy Statement

The Calgary Rangers Soccer Club and Sports Association (CRSC) is a non-profit organization and as such must maintain a positive cash flow through the collections of all fees owed to the club.

Principles and Practices

Instalment Payments and Delayed Fees

Registration fees for all programs are due at the time of registration, unless there is a written request for payment arrangements.

Payment arrangements for fees are available for individuals or families that wish to register in the program but require payments to be split into installments over a pre-determined period. Most registration fee payments are spread into 2 or 3 installments, depending on the program and number of players registered in the family.

Academy fee payments are due once team rosters have been set for the season, as the fees are graduated and depend on the tier that the player is participating in.

Missed instalments and non-payment of academy fees will start the collections procedure below.

Collections Procedure

Non-payment of instalments or academy fees will result in the player not being in good standing with the club. The following steps are taken:

1. Once an instalment payment or the academy fee payment deadline has passed, the individual or family will be contacted via email to confirm the missed payment and request payment be made. The message will also include notice that the player is at risk of not being able to further participate in any club activities due to non-payment. One week is given to rectify the situation.
2. If payment has not been received by CRSC prior to the end of the one-week rectification period, the individual or family will be notified that the player is not in good standing with the club and is suspended from all participation in all club activities until the fees are paid. The officials of the team on which the player is registered are notified that the player cannot participate in any team activities until receipt of payment has been confirmed by a club administrative representative.
3. Any fees owed to the club that have not been paid will result in the player being added to the Do Not Release list with CMSA, which will not allow the player to participate with another CMSA club until the player is in good standing with Rangers. The player will not be removed from the list until all fees owed are paid in full.

Questions and complaints

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If you have a question or concern about any collections procedures, please contact the Board Chair of CRSC.

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